

Hotel/Motel

Program Description

The standardized hotel/motel shop program is designed to evaluate and measure your company on key industry initiatives defined and developed from years of experience. TrendSource will evaluate the following standards:

- ❑ Reservation process
- ❑ Facility appearance (exterior/interior)
- ❑ Hospitality service standards
- ❑ Room appearance
- ❑ Other industry standards

What is included in the price?

- ❑ Shop cost – reimbursement will be additional and varies on rates
- ❑ 39 question long survey
- ❑ Summary and trending reporting

What is the turnaround time?

- ❑ Orders will be completed between 14 – 30 days. You will receive an automated e-mail once your report is posted to your secure website.

How do I get more info?

To sign up and view the manual click on the link below

<http://www.mysteryshopmenow.com/SignUp.aspx>

If you have any questions regarding our service, please contact Ben Gribble at bgribble@trendsource.com with your name, company, phone number and e-mail address.